# RACHEL TURNPENNEY TURNPENNEY MILNE LLP

### Phone: 416 868 1457 rachel@tmllp.ca

# Member, Law Society of Ontario, since 2003 Member, Law Society of British Columbia, since 2018

# LEGAL AND PROFESSIONAL EXPERIENCE

# 2010 to present — Turnpenney Milne LLP, Lawyer, Workplace Investigator and Founding Partner

- Practicing employment law with a focus on conducting workplace investigations.
- Independent workplace investigator retained as a neutral third party on matters which include complaints of harassment and discrimination under the Ontario *Human Rights Code*, the *Canadian Human Rights Act*, the *Canada Labour Code* and the *Occupational Health and Safety Act* as well as the creation of a poisoned workplace and allegations under policy.
- Conducting workplace/environmental audits and advising employers on employee relations and retention issues.
- Provision of post-investigation services such as facilitation, sensitivity training, and mediation.
- Providing training sessions (either for a group or on an individualized basis) for employees stemming from a workplace complaint/legislation, legislative requirements or relating to the implementation of a new policy in the workplace.
- Facilitating discussions with employees either arising from an informal complaint, formal investigation or proactive stance of employer.
- Representation in litigation matters on behalf of both employers and employees before Ontario courts on a range of workplace matters.
- Significant negotiation and mediation of employer and employee workplace matters and complaints.
- Providing proactive and strategic advice to employers on a range of human resources topics from addressing workplace issues, policy and contract drafting to strategic advice on transactions and mass terminations.
- Representing employers and employees on human rights cases both provincially and federally.
- Providing advice and drafting employment contracts and contracts for services.
- Engaging in strategic planning, recruitment and managing of a boutique law firm.

#### 2003 to 2010 — Hicks Morley LLP, Associate Lawyer

- Provided strategic and proactive labour, employment and human rights advice to employers.
- Regularly appeared before arbitrators in rights arbitration and engaged in both advocacy and mediation.
- Engaged in collective agreement interpretation and advised on language in collective bargaining.
- Regularly appeared at varying levels of courts in Ontario and the Human Rights Tribunal of Ontario.

• Conducted in-house training seminars and presentations on a variety of topics, ranging from basic harassment and discrimination training to individualized training arising from a specific complaint or incident in an organization.

### **EDUCATION AND MEMBERSHIPS**

#### Wilfred Laurier University (1999)

Bachelor of Arts in Political Science

#### University of Western Ontario (2002)

Bachelor of Laws

• Mediation Course, Dispute Resolution Centre (1999)

### Member, Law Society of Ontario (2003) Member, Law Society of British Columbia (2018)

#### Member, Association of Workplace Investigators ("AWI")

Certificate Holder, Workplace Investigations, AWI Training Institute (February 2018) - ("AWI-CH")

#### Member, Ontario Bar Association and Canadian Bar Association

#### CONFERENCES, PUBLICATIONS AND MEDIA

#### • October 14, 2020 – Ontario Bar Association

- Litigating An Employment File The Essential Course
- o Presenter
- September 12, 2019 Ontario Bar Association
  - Introduction to Workplace Safety and Harassment Law and Investigations
    - Panel Member Starting an Investigation Practice
- June 6, 2019 Canadian Bar Association, British Columbia Chapter/ADR Section
  - Mediations in Workplace Investigations
  - o Panel Member and Presenter
- 2018-2019 Institute of Corporate Directors
  - o Board Oversight of a Harassment Program The Internal Investigation Process
  - Presenter in Vancouver and Halifax
- May 15, 2018 Ontario Bar Association
  - Mastering Workplace Investigations
  - Panelist and Presenter
- October 13, 2017 Ontario Bar Association
  - Employment Law Fundamentals, Managing the Employment Law Relationship
  - o Panelist and Presenter
- June 6, 2016 Women's Work? Institute
  - Is the Law on my Side? A Lawyer's Guide to Managing Pregnancy and Motherhood in the Workplace
  - o Presenter

- June 2016 <u>http://www.cbc.ca/news/canada/toronto/programs/metromorning/pregnant-work-women-1.3619372</u> (online article Canadian Broadcasting Corporation)
- June 2016 <u>http://www.cbc.ca/news/canada/toronto/programs/metromorning/promotion-and-pregnancy-1.3619968</u> (radio/television interview Canadian Broadcasting Corporation)
- May 5, 2016 Ontario Bar Association
  - Employment Law Conference 2016: Summary Judgment Post-Hyrniak
  - o Presenter
- March 30, 2016 Lancaster House
  - 2016 Toronto Human Rights and Accommodation Conference: Major Case Law and Legislative Update (Presenter and Panelist)
- October 22, 2015 HRPA Law Conference
  - Human Rights Update: Performance Management and Accommodation (Panelist and Presenter)
- April 20, 2015 Osgoode Professional Development: Managing Employment Law Issues in the Digital Age
  - Workplace Investigations: Dealing with Evidence from Social Media and Other Digital Sources
  - Presenter and Panelist
- February 7, 2013 Ontario Bar Association Institute 2013
  - Constitutional, Civil Liberties and Human Rights
  - Presenter and Panelist
- January 30, 2013- Law Society of Upper Canada
  - o Disability Benefits in Employment and After Dismissal
  - o Presenter
- December 14, 2012 Lancaster House
  - Workplace Investigations Nuts and Bolts of an Error Free Process
  - Facilitator and Presenter
- November 2012 Ontario Bar Association: Sole Practitioners and Small Firms Conference
  - Survival Tips in Starting Your Own Law Firm
  - o Panelist
- October 2010 HRPA Law Conference
  - Human Rights Update (Rule 19A Summary Judgment Discussion)
  - Panelist and Presenter
- November 2010 The Canadian Institute
  - Avoiding Discrimination Claims When Dealing with Aging Employees
  - o Presenter